



NOTICE TO INDUSTRY

New Process: UTL - Connection Residential Fee Process Change Effective May 1, 2026

Effective May 1, 2026, all fees for the UTL–Connection Residential permit (required for UEP connections) must be paid before staff can begin review. This includes all utility-related fees, such as meter installation and septic abandonment. Fees will be available to pay when applying for the permit in CSS. Please note that permits with unpaid fees cannot be reviewed.

Applicability:

- This requirement will be standard for all UTL - Connection Residential permits.

Important Notes:

- Paying all fees at the time of application will ensure proper routing of the permit for review.
- Fees will be automatically invoiced and available to pay immediately upon application submission.
- Please remind your customers to submit their Utility Extension Connection Application to avoid processing delays.

The Utility Extension Connection Application can be filled out at:
www.capecoral.gov. Navigate to “I want to” – Apply for – Water and Sewer Service
Utility Extension/New Utility Connections/Irrigation Service – Applications